

BRITISH AIRWAYS' ENVIRONMENTAL POLICY









British Airways is a full-service global airline, flying customers to where they need to be for more than 100 years. As the UK's flag carrier, we connect Britain with the world and the world with Britain, operating one of the most extensive international scheduled airline route networks together with our joint business, codeshare and franchise partners.

British Airways flies to more than 200 destinations in more than 74 countries, operating around 300 aircraft.

We launched BA Better World in September 2021, building on a long track record of attention to aviation sustainability. When we launched the BA Better World programme, it marked the beginning of a long-term vision to transform our airline. We said it was our most important journey yet and that remains true today.

Our BA Better World programme is focused on where we believe we can make the biggest impact for our business, our customers and for society – People, Planet and Responsible Business. As a hard to abate sector, we know we have more work to do but we remain committed to tackling the causes of our environmental and social impact.

The environmental objectives set out in our sustainability strategy are to:

- take urgent action towards carbon net zero by reducing CO₂ emissions with a goal to be net zero by 2050 or sooner 
- drive changes in operational efficiency to reduce our carbon intensity 
- increase the percentage that Sustainable Aviation Fuel (SAF, the industry recognised term) accounts for within our total annual fuel consumption 
- apply circular economy principles to reduce waste generation, increase reuse and recycling; reduce disposal to incineration and landfill; calculate our baseline of single use plastic consumption across the business and implement more sustainable alternatives where possible 
- engage our people on sustainability including building awareness and competency among our colleagues of the impacts of aviation on the environment 
- improve environmental compliance through the maintenance of a certified Environmental Management System for Global Flight Operations, UK Corporate Facilities, Maintenance and Facilities 
- meet our commitments to help to fight wildlife trafficking as a signatory to the Buckingham Palace Declaration; adopt a zero-tolerance approach to illegal wildlife trafficking within our operations; and meet the requirements of the IATA Illegal Wildlife Trafficking module by end of 2025 
- reduce water consumption across our business within key UK office and maintenance facilities 

In accordance with our business values, each business area is responsible for managing environmental risks, opportunities and compliance obligations related to activities, products and services for which they are accountable.

All colleagues, subsidiaries and third parties working on our behalf have a responsibility to protect the environment and must adhere to our company policies and procedures and report environmental incidents.

We are also committed to:

- complying with all applicable environmental laws, rules, regulations, and other compliance obligations
- preventing and minimising pollution, protecting natural resources and safeguarding biodiversity
- continually improving our environmental management system and overall environmental performance

British Airways' environmental performance is monitored and reported in the International Airlines Group Annual Report and Accounts and published in the annual BA Better World Report. Data is independently audited and verified by third party providers.



Sean Doyle

Chief Executive Officer

July 2024



BA Better World